



What am I to do if... the ceiling Fan is not working

1. If your ceiling fan will not start, use the steps below to determine cause of the problem:
2. Check the circuit breaker to confirm the power is on. If the circuit breaker tripped, reset the breaker. If there are any blown fuses, replace the damaged fuses.
3. Make sure the fan blades spin freely. Pull the pull chain to make sure it is on.
4. Confirm the reverse switch is not in a neutral position. Flip the switch several times to lock into position.
5. If you are using a remote control please check by pulling the pull chain if the ceiling fan motor is on (it should run on highest speed). If the motor is switched off it could not be operated by remote.
6. Turn the power off the circuit breaker. Loosen the canopy, check all the wire connections are correctly assembled and secured with wire nuts.
7. Verify the plug connection in switch housing is securely fastened and all color-coded cables are aligned.
8. If you have the electrical know-how, check the wall switch for power. If you are inexperienced in this area, call an electrician to check the wire connections. An electrician can diagnose the issue at a reasonable cost.
9. If you are using a remote control, check that the batteries are installed properly and are not dead. Check that the dip switches on the remote and receiver on the fan are set to the same frequency.
10. If you're using a wall control, check the power to the breaker from your control and try working your ceiling fan manually.
11. If your ceiling fan is located in a damp or wet environment, confirm the fan and outlet box is rated for that environment. While damp-rated and wet-rated ceiling fans can be installed indoors, dry-rated fans should not be installed outdoors as these fans are not equipped to withstand moisture or direct contact with water.





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If your ceiling fan is new, go through each of the steps listed above. Click [here](#) to find more advices regarding ceiling fan troubles on Casa Bruno's website. If the issue is not resolved, contact your ceiling fan dealer and explain the problem.

If you have an older ceiling fan, perhaps it's time to upgrade to a new ceiling fan. Check out the ceiling fans on [Casa Bruno's website](#).

Contact please: 

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